

# SOFE

society of financial examiners



August 3-6, 2008  
Nashville Renaissance  
Nashville, TN

2008 Annual Career Development Seminar

## Learning Objectives

Through lectures, roundtable discussions, and interactive formats, participants in the Society of Financial Examiners' 2008 Career Development Seminar will learn of the latest developments, current issues and new solutions in the areas of regulation of banks, insurance companies, and credit unions. Issues will include the risk-focused examination procedures, fraud detection, IT development, latest legislation, auditing, and current challenges facing the industry.

## SOFE Pins

If you wear your SOFE pin to the 2008 CDS, your name will be entered into a drawing and there will be 10 chances to win a gift. You received a SOFE pin upon joining the Society as either a General Member or Associate Member and then upon receiving your AFE and CFE designations. If you cannot locate your pin, we will be selling them at the registration desk for \$5 each. And once you have this shiny, new pin, you can proudly wear it all the time.

## Course Level

This seminar is offered for Intermediate and Advanced Financial Examiners. No advanced preparation or prerequisites are necessary, as this seminar will provide group-live delivery of updates and overviews of knowledge to which examiners are already exposed.

Total number of CRE hours .....	21
Total number of CPE hours available.....	110

### FIELDS OF STUDY OFFERED:

Auditing .....	21
Behavior Ethics .....	4
Computer Science .....	26
Economics .....	2
Finance .....	3
Specialized Knowledge .....	54

## Session Descriptions Are Available Online

The individual session descriptions will be available on the online version of the registration form. We encourage all attendees to register online even if you are mailing payment. This assists us because it saves our time in entering the registration information manually and it ensures the accuracy of the information. If you are paying with a check, we will hold your registration until such time as we receive payment. There will be a box to check, if you select that payment option. If you are paying by credit card, we will process your registration within three business days.



The Society's Career Development Seminar is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have

final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be addressed to the National Registry of CPE Sponsors, 150 Fourth Ave. North, Suite 700, Nashville, TN 37219-2417. Website: [www.nasba.org](http://www.nasba.org).

## Hotel Reservations:



## Nashville Renaissance

611 Commerce Street • Nashville, TN 37203

The hotel room rates are \$139/night plus 15.25% tax. The phone number to make your reservations is either (615) 255-8400 or (800) 327-6618. Tell them you are with the Society of Financial Examiners. Please be advised that the hotels policy is to charge your credit card with a one-night guarantee. This is fully refundable if the room is cancelled seven (7) days prior to the date of arrival.

While the hotel cut-off date is July 7, we encourage you to make your reservations as soon as possible to ensure that you are not barred from the room block. Once our room block is gone, the rates will go up significantly. If you make your reservations early, it will give us more leeway in managing the room block and adding additional rooms, if necessary, or dropping unneeded rooms so we are not charged for them.

## Dress

The dress for this conference will be business casual.

The hotel has informed SOFE that they usually keep the hotel very cool during the summer months. It is recommended that the participants dress in layers with jackets and sweaters available to adjust to cooler classrooms.

## First-Time Attendee Special Registration Rate

There is a special rate for firms/departments that send two or more first-time attendees to CDS. If the firm/department sends two or more first-time attendees to the 2008 CDS, each attendee will receive a 50% discount on the applicable registration fee, whether they are a SOFE member or not. To register for this rate, please complete the appropriate box on the registration form and attach a list of the names of the other attendees from your firm/department that qualifies you for this discounted rate.

Also, note that all First-Time Attendees are invited to attend the State Chair/First-Time Attendee Social on Saturday, August 2 from 7- 9 pm. If you will be attending this function, please check the box on the Registration Form for the event.

## Spouse/Guest/Youth Hospitality Registration

SOFE is pleased to offer a Hospitality Suite to the spouses, guests and youths of our attendees. The Hospitality Registration fee is \$95 per person if received by SOFE by or on July 7 and \$115 per person if received by SOFE after July 7. The following benefits are offered to Hospitality Registrants:

- Access to the hospitality suite where spouse/guest/youth gather for networking, catching up with old friends, and making new ones
- A place to relax and unwind or meet with friends to venture out to see the sights of Nashville
- A continental breakfast on Monday, Tuesday, and Wednesday in the hospitality suite
- Sunday night social including:
  - ✓ Heavy hors d'oeuvres and host beer and wine bar
  - ✓ Entertainment for the evening

Please note that spouse/guest/youth registrations do not include breakfasts, lunches or coffee breaks with the conference participants. You may take advantage of the option to join the conference participants for these functions by registering for each of the individual functions you wish to attend on the registration form.

## What does Registration Include?

The registration fee for Members, Non-Members, Retired Members and First-Time Attendees are listed on the Registration Form on page 13. The fee for these categories includes the Sunday Social, seminar sessions, Monday lunch, Tuesday lunch, 3 breakfasts and all coffee breaks.

The registration fee for Spouse/Guest/Youth includes only the Sunday Social and the Hospitality Suite (*see the previous section for details on those benefits*). It does not include any of the meals offered to the attendees such as the breakfasts, lunches and coffee breaks. If you want to join the attendees for any of these meal functions, you must purchase these individually on the Registration Form on page 13.

## Come Kick Up Your Heels at the World Famous Wildhorse Saloon



SOFE IS TAKING OVER THE WILDHORSE SALOON. Break out your cowboy boots and hats and join us for a two-stepping good time on Sunday, August 3. We will have the entire Wildhorse Saloon which is over 60,000 square feet of space, three levels, and a world famous dance floor. Whimsical horses and cows are "saddled up" to the bars to join you at the watering hole. Take a look at the website: [www.wildhorsesaloon.com](http://www.wildhorsesaloon.com).

Come hungry. We will have a fabulous buffet with a variety of foods, guaranteed to make your taste buds break into a two-step. Select from starters such as our "Fried Pickles" or "House Smoked Spare Ribs" smoked to perfection in our custom smoker topped with award-winning Wildhorse Barbecue Sauce.

Prepare to be entertained with a live band and line dance lessons—just in case you need to brush up on your Boot Scoot Boogie. Be sure to bring your camera as we have it on good authority that a few Nashville celebrities are going to join us.



## Financial Examiners Educational Foundation

The Financial Examiners Educational Foundation is sponsoring several of the speakers at the SOFE Career Development Seminar. In addition, funds were provided for text books and educational materials for financial examiners.



### Examination Resources

Examination Resources, LLC is pleased to be a sponsor at the 2008 SOFE Career Development Seminar. It is the first time we have been a sponsor, and as our practice continues to expand, so will our role in this unique community.

Based in Atlanta, GA, Examination Resources, LLC (ER) has been providing financial and market conduct examination services since 2002. With a staff of 15 full-time examiners and long-term relationships with subject matter experts on a contract by contract basis, we have conducted over 250 financial and market conduct examinations during those six years. The companies we have examined range in size up to \$70 billion in assets.

ER offers high-level expertise and experience in conducting examination services and emphasizes top notch performance and quality examination services with particular attention to detail and efficiency. ER has experience with both the traditional and the risk-focused examination approaches and has a team of examiners who are highly qualified, holding such designations as CFE, CPA, CPCU, FLMI, CIE, AIE, AES, CISA, ARe, ARM, and AIRC and represent a wide variety of professional backgrounds, including former regulators, CFOs, big 4 auditors and insurance industry professionals.

More important, ER places emphasis on value-added examinations targeted to help a state insurance department accomplish its mission of protecting the policyholders of the companies it regulates.

Please visit our web site at [www.examresources.net](http://www.examresources.net) for more information about our firm or contact Todd Fatzinger, Managing Partner, [toddfatzinger@examresources.net](mailto:toddfatzinger@examresources.net), (404) 685-8494,



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Eide Bailly can assist Regulators by providing experienced staff and expertise in the performance of comprehensive insurance company statutory examinations, Form A reviews, reinsurance transaction reviews, and Information System reviews. All of our Certified Financial Examiners (CFE) are former regulators with a minimum of eight years experience conducting comprehensive examinations for state departments of insurance. We have more than 50 years of insurance regulatory experience and have performed more than 200 state insurance department financial examinations of insurance companies. These individuals are dedicated to our Insurance Regulatory customers and are experienced in leading our examination teams. Call (877) 504-6294 today to learn more.



# CDS Sponsors



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Contact Alan Shaw, President

(215) 625-2927 • Fax (215) 625-8323

email [aes@insconsultants.org](mailto:aes@insconsultants.org)



Noble Consulting Services, Inc. is pleased to continue as a sponsor and a presenter for the CDS programs. Over the past 16 years, Noble has been dedicated to providing regulatory consulting services exclusively for the benefit of state insurance regulators. We have developed a reputation for what we believe is unparalleled service we call the "Noble Experience." Our seasoned professionals include former regulators, big 4 managers, insurance industry professionals, and seasoned specialists. Our information security measures meet best practices in the insurance industry and have passed independent reviews by the industry. In addition to the risk-focused financial and market conduct examination services, we provide information systems, reinsurance, investment, liquidation and rehabilitation services, and financial analysis and compliance services. Our regulatory background, along with our strong communication efforts, ensure satisfaction with our services and our long-term commitment to our state regulators. We control all aspects of the examinations including the examiner's training and use of technology. We also provide value-added services to our state insurance regulators through customized training programs. To learn more about Noble or for employment opportunities, please visit our web site at [www.noblecon.net](http://www.noblecon.net) or contact Randy Lamberjack at (317) 471-8800.



Tom Finnell, Managing Director

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Les Hatley, Director

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Invotex Group provides financial examination, dispute, investigation, rehabilitation and liquidation, valuation, and litigation support services as well as analysis of complex areas such as reinsurance, investments and claims, and evaluations of proposed transactions involving insurers of all sizes and across business segments – property and casualty, life and health, and managed care. Invotex's senior professionals include former in-house counsel and financial executives for insurance companies as well as former auditors, consultants and partners from international public accounting firms. They have contributed significantly to the NAIC's Risk Assessment Working Group proceedings, consulted with states to implement the Risk-Focused Examination Approach, and are frequently hired for matters requiring specialized expertise, such as suspected fraud, or issues involving reinsurance, investments, or claims.

For more information, please visit [www.invotex.com](http://www.invotex.com).



# CDS Sponsors



Regulatory Consultants, Inc. (RCI) was established in January 2003, to offer comprehensive consultant services including examination resources, and currently provides those services to several state insurance departments. RCI provides general regulatory and specialized skills necessary for relevant, complete, and accurate results on examinations and other consulting services. Our experience also includes assisting insurance departments regarding sensitive and high profile issues related to troubled insurance companies.

The principals of Regulatory Consultants, Inc. are Nestor J. Romero, CPA, CFE, CIE, and Juli-Kay Baumann, CFE, CIE, CPCU, ALMI, ARe. Our examination teams bring decades of insurance regulatory experience to state insurance departments.

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# RSM! McGladrey

Firm Name: RSM McGladrey, Inc.  
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RSM McGladrey Inc.'s National Regulatory Insurance Consulting Practice (RICP) is a team of professionals who specialize in serving state insurance departments. The RICP group includes CFE/AFEs, CIE/AIEs, CPCUs, CLUs, FLMI, MAAs, CISAs, CMAs, Certified Fraud Examiners, CIAs (Certified Internal Auditors), as well as ex-insurance regulators. We are located throughout the country with members residing in 23 states. Our professionals provide a variety of services including traditional and risk-focused financial and market conduct examination assistance; information technology, investment, tax and reinsurance specialist services; and training. We are constantly adding quality resources. We believe our commitment to recruiting the best talent and investing in their training makes RSM McGladrey Inc. a vendor of choice for state regulators.

We are proud to support SOFE in its mission of providing quality education to the regulatory community.



# CDS Sponsors



## AEGON companies

The AEGON Companies are a group of financial services companies, including several major life insurance companies, mutual funds, securities broker-dealers, and related financial services. Our core business is life insurance, annuities, pensions and investment and retirement products. Certain associates of the AEGON Companies have been long-time members of SOFE, including Bill Geiger, former Associate General Counsel and former General Counsel of SOFE. For more information about the AEGON Companies, please contact Bill at (727) 515-4904 or at [bgeiger@aegonusa.com](mailto:bgeiger@aegonusa.com).



For over a decade, Huff, Thomas & Company has provided insurance examination and consulting services to regulatory agencies and select industry clients. Financial Condition and Market Conduct examinations are the “core” services provided by HuffThomas. In addition, we offer consulting services for specialized issues and transactions, provide litigation support and expert witness testimony, and provide regulatory compliance expertise. Since our staff is comprised primarily of former insurance regulators, we understand the needs and requirements of regulators and the agencies they represent. Our team consists of professionals who hold one or more titles: CFE, CIE, AFE, AIE, CPA, CISA, CPCU, FLMI, or other insurance specialties. In addition, our firm includes two former SOFE Presidents – Cecil Thomas and Joy Little.

For professional services or employment opportunities, please contact our Kansas City office.

Robert E. Huff – Chairman  
Cecil W. Thomas, CFE, CIE - President  
Phone: (816) 531-5727  
E-mail: [huffthomas@huffthomas.com](mailto:huffthomas@huffthomas.com)  
Web site: [www.huffthomas.com](http://www.huffthomas.com)

## STROOCK

STROOCK & STROOCK & LAVAN LLP

Stroock & Stroock & Lavan LLP is a law firm with market leadership in financial services and insurance law, providing transactional, regulatory and litigation expertise to many of the largest domestic and overseas life, non-life and financial guarantee insurers and reinsurers, as well as regulators, trade associations, and financial services companies in the insurance industry, including investment banks, venture capital firms and investment advisers. Stroock’s emphasis on client service and innovation has made it one of the nation’s leading law firms for 130 years. Stroock’s practice areas include: capital markets/securities, commercial finance, mergers & acquisitions and joint ventures, private equity/venture capital, private funds, derivatives and commodities, employment law and benefits, energy and project finance, entertainment, financial restructuring, financial services litigation, insurance, intellectual property, investment management, litigation, personal client services, real estate, structured finance and tax. For more information, please visit Stroock’s web site at [www.stroock.com](http://www.stroock.com).



*Taylor-Walker & Associates, Inc.*  
Actuarial Consulting Group

Since 1984, Taylor-Walker & Associates, Inc. has been a service-oriented actuarial and regulatory consulting firm dedicated to providing high-quality, cost-effective, and innovative actuarial consulting services. Mr. R. Glenn Taylor, ACAS, MAAA is the President and owner of this Utah-based firm. We also have branch offices located in Illinois and Colorado. Taylor-Walker provides actuarial and regulatory consulting services to state insurance departments, receivers, guaranty associations, self-insured groups, and insurance companies. We consult in a variety of property and casualty, life, and accident and health areas.

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# Society of Financial Examiners 2008 Career Development Seminar

## SATURDAY, AUGUST 2

- 12:00 – 6:00 pm Registration Desk Open
- 1:00 – 3:00 pm Committee Meetings
- 3:00 – 6:00 pm Executive Committee Meeting
- 7:00 – 9:00 pm State Chair/First-Time Attendee Social  
*Sponsored by Stroock & Stroock & Lavan LLP and Eide Bailly LLP*

## SUNDAY, AUGUST 3

- 8:00 am – 5:00 pm Registration Desk Open
- 8:30 am – 12:00 pm Board of Governors Meeting  
*Sponsored by Eide Bailly LLP*
- 12:30 – 5:00 pm Spouse & Guest Hospitality Suite  
*Sponsored by Noble Consulting Services, Inc. & Taylor-Walker & Associates, Inc.*
- 1:00 – 1:30 pm GENERAL SESSION  
Welcome & Opening Comments  
Donald A. Crawley, CFE, CPA  
Vice President of CDS  
*Maryland Insurance Administration*  
Darryl Reese, CFE, CIE, CFE  
President of SOFE  
*Delaware Department of Insurance*  
Commissioner Leslie Newman  
*TN Department of Commerce & Insurance*
- 1:30 – 3:00 pm **A1–Interviewing for Risk-Focused Surveillance**  
*Sponsored by Financial Examiners Educational Foundation*  
John Hall, CPA  
*INS Regulatory Insurance Services, Inc.*
- 3:00 – 3:30 pm Break  
*Sponsored by Eide Bailly LLP*
- 3:30 – 5:00 pm **A2–Economic Update**  
*Sponsored by Financial Examiners Educational Foundation*  
David Mirza, Associate Professor  
*Loyola University Chicago* is invited.
- 6:00 – 11:00 pm Sunday Social (See page 3 for details)  
*Sponsored by Examination Resources, LLC (Drinks)*  
*Sponsored by Regulatory Consultants, Inc. (Food)*

## MONDAY, AUGUST 4

- 7:00 am – 5:00 pm Registration Desk Open
- 7:15 – 8:15 am BREAKFAST ROUNDTABLES  
*Sponsored by AEGON Insurance Group*
- B1–2008 Changes to the Financial Condition Examiners Handbook**  
TBD, NAIC  
TBD, NAIC
- B2–Risk-Focused Surveillance – TeamMate Documentation**  
Robert Rodack, CFE, CPA  
*INS Regulatory Insurance Services, Inc.*
- B3–Insurance Company/Regulator Relations**  
Norlyn D. Baker, CPA, CFE  
*Eide Bailly, LLP*
- B4–SVO – What We Do for Investments**  
Joseph Prakash, CFA, NAIC  
Wayne Cotter, NAIC
- B5–Text Editing for Data Troubleshooting**   
Ted Green, *Greenview Data Inc.*
- B6–Building Corporate Assets with Compliance**   
Frank Mascarenhas, *eComplianz, LLC*
- 8:00 am – 5:00 pm Spouse & Guest Hospitality Suite  
*Sponsored by Noble Consulting Services, Inc. & Taylor-Walker & Associates, Inc.*
- 8:30 – 10:00 am BREAKOUT SESSIONS  
**B7–Examinations – Who is the Customer and Are Their Needs Being Served?**  
William C. Harrington, Jr., CPA, CFE  
*Ohio Department of Insurance*
- Sponsored by Financial Examiners Educational Foundation* **B8–Ethics Today**  
Thomas J. Phelan, CPA, CFE  
*Maryland Injured Workers Insurance Fund*

**B9–Risk-Focused Surveillance – Prospective Risks to Identify**

Patrick Tracy, CPA, CFE, *RSM McGladry*  
Jan Moenck, CFE, CRP, CIA, CBA  
*RSM McGladry*  
Craig A. Moore, CPA, CFE, *RSM McGladry*

**B10–Risk-Focused Surveillance – Prudential’s View of the Process**

TBD, *Prudential*

**B11–NAIC’s Annual Financial Reporting Model Regulation (Revised Model Audit Rule)**

Doug Stolte, CPA, CFE, AES  
*Virginia Bureau of Insurance*

**B12–SOX Reporting Requirements – Property and Casualty Companies**

Debra Kretchmar is invited.  
*Horace Mann Insurance Company*

**B13–Holistic Risk and Compliance Management**

Michael Wingate, *eComplianz, LLC*

10:00 – 10:30 am Break

10:30 am – 12:00 pm BREAKOUT SESSIONS

**B14–P&C Actuarial Opinions: What Examiners Should Know**

Charles Letourneau, FCAS, MAAA  
*American Actuarial Consulting Group, LLC*  
Joseph W. Pitts, FCAS, MAAA  
*American Actuarial Consulting Group, LLC*

**B15–New Platform for the Risk-Focused Surveillance**

Dr. Robert S. Gottfried, *Cross Current Corp.*

**B16–SAP Updates**

Robin Marcotte, CFE, CPA, ARE, *NAIC*

**B17–Commissioners’ Panel**

Commissioner Leslie Newman  
*TN Department of Commerce & Insurance*  
Commissioner Ralph S. Tyler  
*MD Insurance Administration*  
Superintendent Joseph Torti  
*State of Rhode Island, Division of Insurance*  
Commissioner Thomas E. Hampton  
CFE, CPA  
*District of Columbia, Dept. of Insurance*

**B18–Lessons Learned – The Series Continues**

TBD, *Invotex Group*

**B19–SOX Reporting Requirements – Life and Health Companies**

Charles Evers, *Protective Life Insurance*  
Ed Lancaster  
*Tennessee Farmer Life Insurance Company*  
Charles Beam, *American General Life & Accident Insurance Company*

**B20–Portable Electronic Devices – Issues and Answers**

Scott Greene, *Great Scott Enterprises, Inc.*

12:00 – 1:15 pm

Luncheon and Annual Business Meeting

*Sponsored by INS Regulatory Insurance Services, Inc. (InsRis)*

1:30 – 3:00 pm

GENERAL SESSION

**B21–Computer Forensics**

John R. Mallery, *BKD, LLP*

3:00 – 3:30 pm

Break

*Sponsored by Examination Resources, LLC*

3:30 – 5:00 pm

BREAKOUT SESSIONS

**B22–Introduction to Solvency**

Sherry L. Flippo, CPA, *NAIC*

**B23–Sampling – Linking Phase 3B to Phase 5 Testing**

Lawrence R. Lentini, CPA  
*INS Regulatory Insurance Services, Inc.*

**B24–The IT Examination – The Risk-Focused Approach and Challenges**

Brad Myers, CISSP, CISA, CISM, PMP  
*Noble Consulting Services, Inc.*  
Jerry Ehlers, CISA, CITP, CPA, CFE (Fraud)  
*Noble Consulting Services, Inc.*

**B25–Specific Practitioners Guidance for Phases I to IV**

Robert B. Kasinow, CFE, ARE  
*New Jersey Dept. of Banking & Insurance*  
LeeAnne Creevy, CISA, CITP  
*RSM McGladry*  
Patrick Tracy, CPA, CFE, *RSM McGladry*

**B26–P&C Actuarial Issues**

Mary D. Miller, FCAS, MAAA  
*Ohio Department of Insurance*

## TUESDAY, AUGUST 5

7:00 am – 5:00 pm *Registration Desk Open*

7:15 – 8:15 am  
**BREAKFAST ROUNDTABLES**  
**C1–Accreditation Update and Changes to the Accreditation Standards**  
 Julie Glaszczak, CPA, FLMI, ARA, NAIC  
 Sara Franson, NAIC

**C2–Risk-Focused Surveillance – Taxes and Why You May Need to Know What to Examine**  
 TBD  
*SMART Business Advisory & Consulting, LLC*

**C3–Principal Based Reserving – You Will Need to Know This!**  
 Michael A. Mayberry, FSA, MAAA  
*Lewis & Ellis, Inc.*

**C4–I. T. Best Practices for Risk-Focused**   
 Tracy D. Gates, CPA, CISA, *Highland Clark*

**C5–Using the Exam/Receivership Tool Box to Minimize Damage to Consumers- Instead of Increasing It**  
 Douglas A. Hartz, JD, CIR-ML, MBA  
*Insurance Regulatory Consulting Group*

**C6–The Audit Automation Adventure**   
 Mark Sikorski, *eCompliance, LLC* is invited.

8:00 am – 5:00 pm *Spouse & Guest Hospitality Suite*  
*Sponsored by Noble Consulting Services, Inc. & Taylor-Walker & Associates, Inc.*

8:30 – 10:00 am  
*Sponsored by Financial Examiners Educational Foundation*  
**BREAKOUT SESSIONS**  
**C7–Fraud – Why Be Ethical?**  
 John J. Hall, CPA  
*INS Regulatory Insurance Services, Inc.*

**C8–Risk-Focused Surveillance – Losses Cycle**  
 Craig A. Moore, CPA, CFE, *RSM McGladrey*  
 Cathie A. Stewart, CPA, CFE, *RSM McGladrey*

**C9–Going Below “C” Level**  
 TBD, *Invotex Group*

**C10–Underwriting & Pricing of Medical Malpractice Insurance**  
 TBD, *PICA Group*

**C11–Securing Email and Data with Encryption**   
 Tim Matthews  
*Pretty Good Protection Corp.*

10:00 – 10:30 am Break

10:30 am – 12:00 pm **BREAKOUT SESSIONS**  
**C12–Integrating SOX Workpapers Into The Risk Matrix**  
 TBD is invited.

**C13–Risk-Focused Surveillance – IT for Small Companies**  
 LeeAnne Creevy, CISA, CITP, *RSM McGladrey*  
 Adam M. Sarote, CISA, *RSM McGladrey*

**C14–Beyond the Numbers: Risk-Focused Financial Analysis**  
 Neil A. Miller, CPA, CFE  
*Maryland Insurance Administration*

**C15–The Subprime Future Landscape - What is Coming Down the Road?**  
 TBD  
*SMART Business Advisory & Consulting, LLC*

**C16–Comprehensive End Point Security**   
 Jim Shaeffer, *JCS & Associates, Inc.*

**C17–Navigating the Forensic Quicksand**   
 Steve Cummings, CHSP, CISSP, CISA, BCIP, NSA-Infosec, *eComplianz, LLC*

12:00 – 1:15 pm Luncheon  
*Sponsored by Invotex Group*

12:00 – 1:15 pm State Chair Luncheon & Business Meeting  
*Sponsored by RSM McGladrey*

1:30 – 3:00 pm **GENERAL SESSION**  
**C18–Clarity for the Analysis Viewpoint in the Risk-Focused Surveillance Process**  
 Harold S. Horwich, CIR  
*Bingham McCutchen, LLP*

3:00 – 3:30 pm Break

3:30 – 5:00 pm **BREAKOUT SESSIONS**  
**C19–Inadequate Internal Controls – Now What?**  
 David G. DelBiondo, CPA  
*Pennsylvania Insurance Department*

**C20–Risk-Focused Surveillance – Premiums**  
 Robert Rodack, CFE, CPA  
*INS Regulatory Insurance Services, Inc.*

**C21–Steps to Receivership**  
Douglas A. Hartz, JD, CIR-ML, MBA  
*Insurance Regulatory Consulting Group*

**C22–Risk Retention Groups –  
What Should Examiners Know?**  
Judy R. D. Nako, CPA, CFE, *State of Hawaii  
Insurance Division, Captive Ins. Branch*  
Sandra A. Bigglestone, CFE, CPA  
*Vermont Department of BISHCA*  
Julie Glaszczak, CPA, FLMI, ARA, NAIC  
P. Sean O'Donnell, CFE, CPA  
*District of Columbia Dept. of Insurance*

**C23–Pursuing & Defending eDiscovery:  
Computer Forensics & the Discovery  
Process**   
John R. Mallery, *BKD, LLP*

**D8–Investments – Why Do I Care?**  
Alex C. Hart  
*Maryland Insurance Administration*

**D9–Interviewing – Role Playing to  
Prepare the Examiner**  
TBD, *NAIC* is invited.

**D10–P&C Enterprise Risk  
Management**  
TBD, *Zurich Financial* is invited.

**D11–Data Mining**   
Mike Urbonas, *Datawatch Corp.*

10:00 – 10:30 am Break

10:30 am – 12:00 pm BREAKOUT SESSIONS

**D12–Preparing the Supervisory Plan**  
Annette Knief, CPA, CFE, *RSM McGladry*

**D13–Risk-Focused Surveillance –  
Investments**  
TBD, *Invotex Group*

**D14–SPAM and Email Security**   
Ted Green, *Greenview Data Inc.*

**D15–Protecting Personal Privacy**   
Scott Greene, *Great Scott Enterprises, Inc.*

**D16–Progression of Internal Controls –  
The History**  
Louise Booth, CPA, CFE  
*Examination Resources, LLC*

12:00 – 3:00 pm Board of Governors Meeting  
*Sponsored by Huff, Thomas & Company*

If you are running for the Board, please make your travel arrangements to allow attendance at this meeting.

3:00 – 5:00 pm Executive Committee Meeting

**D3–NAIC Model Audit Rule**  
Asst. Commissioner, Larry Knight, CFE  
*Tennessee Dept. of Commerce & Insurance*

**D4–Email Security**  
Jim Schaeffer, *JCS & Associates, Inc.*

**D5–Reinsurance Attestation  
Documentation**  
TBD, *Zurich Financial* is invited.

**D6–The Legal History of Insurance  
Regulation**  
William D. Latza, Esq.  
*Stroock & Stroock & Lavan LLP*  
Robins H. Ledyard, Esq.  
*Bass Berry & Sims*

## WEDNESDAY, AUGUST 6

7:00 am – 1:00 pm Registration Desk Open

7:15 – 8:15 am BREAKFAST ROUNDTABLES  
**D1–Reinsurance – What New  
Requirements Will You Need?**  
TBD, *Invotex Group*

**D2–I.T. – Best Practices**   
Tracy D. Gates, CPA, CISA, *Highland Clark*

8:00 am – 12:00 pm Spouse & Guest Hospitality Suite  
*Sponsored by Noble Consulting Services, Inc. & Taylor-Walker & Associates, Inc.*

8:30 – 10:00 am BREAKOUT SESSIONS  
**D7–Risk-Focused Surveillance –  
Small Companies**  
Donald Carbone, CFE, CIE, ARe, AIAF,  
*ARC, INS Regulatory Insurance Services*

 – Qualifies as IT continuing education for the AES Designation.



# SOFE CDS Post Conference Activity NASHVILLE, TN • August 6, 2008



## EXTRA! EXTRA! READ ALL ABOUT IT! SOFE MEMBERS SOLVE MURDER AFTER ATTENDING CDS! HOW DID THEY DO IT? IT'S A MYSTERY!

Sounds like an exciting adventure. It can happen to you. On Wednesday, August 6, SOFE has arranged for a Post Conference night at **Miss Marple's Dinner Theatre** located in downtown Nashville, TN.

It doesn't take long to figure out something's going on at Miss Marple's Dinner Theater. Acting, singing, laughter, and just plain fun spill onto the sidewalk on any given night while guests enjoy the antics. Always great family-style entertainment along with a superb gourmet dinner served to you as the comedy mystery unfolds and YOU become an integral part of exposing the culprit! The gourmet menus are courtesy of The Standard at the Smith House. The Smith House, built in the 1840's, is situated across the street from Miss Marple's Dinner Theater. Its ballroom contains the actual fireplace mantel President Andrew Jackson stood in front of when he exchanged his marriage vows.

### Cost

Cost for the Post Conference Activity is \$42.61. Price includes dinner and the show. Beer and wine, which are available at the dinner theater, are not included in the price.

### Transportation

Transportation is on your own. Miss Marple's Dinner Theater is a two block walk from the Renaissance Hotel.

### Accommodations

Please fill out the "Miss Marple's Dinner Theater" form below to attend this post conference activity. The deadline to sign up for this Post Conference Activity is July 23.

#### Sign-up Form Miss Marple's Dinner Theater

Name: \_\_\_\_\_

Name: \_\_\_\_\_

Name: \_\_\_\_\_

Home Address: \_\_\_\_\_

Home Phone #: \_\_\_\_\_ Email Address: \_\_\_\_\_

Cost \$42.61 x \_\_\_\_\_ = \$ \_\_\_\_\_ Checks, money orders & all major credit cards are accepted. Make all checks payable to SOFE.

For credit card payments, please complete the credit information below or call (800) 787-7633.

Name on Credit Card: \_\_\_\_\_

Credit Card #: \_\_\_\_\_ Expiration Date: \_\_\_\_\_

Billing Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Amount to Charge: \$ \_\_\_\_\_

## Registration Form

**Society of Financial Examiners (SOFE)**

2008 Annual Career Development Seminar

Sunday–Wednesday, August 3–6, 2008

Nashville Renaissance, Nashville, TN

# VERY IMPORTANT—PLEASE REGISTER ONLINE!

SOFE encourages you to register online at <http://www.sofe.org/education/cds/>.

It will save time and ensure the accuracy of the information. You may use this option whether paying by credit card or check. There is a box indicating that payment will be coming via check soon and we will hold your registration until the check is received. All credit card payments will be processed within three working days. If you MUST mail the registration form, send to:

SOFE • 174 Grace Blvd. • Altamonte Springs, FL 32714

*Make all checks payable to SOFE.*

Please type or print:

Name: \_\_\_\_\_

Designation (s): \_\_\_\_\_ First name, city and state for badge: \_\_\_\_\_

Agency name or company: \_\_\_\_\_

Mailing Address: \_\_\_\_\_  Home  Business

City / State / Zip: \_\_\_\_\_

Telephone: (\_\_\_\_\_) \_\_\_\_\_ Daytime Phone: (\_\_\_\_\_) \_\_\_\_\_

Email: \_\_\_\_\_

Spouse / Guest's name – if attending: \_\_\_\_\_

Youth's name (s) and age (s) – if attending: \_\_\_\_\_

Credit Card No.: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

Signature: \_\_\_\_\_

In an effort to be socially conscience, to contain cost, to ensure that SOFE is able to maintain registration fees, and provide the most accurate count to the hotel for our meal functions, please advise us which of the following functions you plan to attend:

- Saturday, August 2, State Chair/First-Time Attendee Social (*This event is only for State Chairs and First-Time Attendees.*)
- Monday, August 4, Annual Business Luncheon
- Tuesday, August 5, General Luncheon OR
- State Chair Luncheon representing the state of \_\_\_\_\_

Please indicate your session attendance preference on reverse.

For the latest schedule of 2008 CDS events, including general sessions, on-line registration form, please refer to SOFE's website, [www.sofe.org](http://www.sofe.org).

Please indicate if any of the persons registering need any of the following special considerations:

Name of person: \_\_\_\_\_

- hearing impaired (H)  wheelchair accessibility (W)
- speech or language impairment (S)  visually impaired (V)
- difficulty walking distances (D)  learning disabled (L)
- other disability (describe) (X)

How can we best accommodate your needs? \_\_\_\_\_

You will be contacted to confirm the auxiliary aid or services to be provided. Every reasonable effort will be made to accommodate special needs.

- Please send me information on joining SOFE.

**Note:** Registration fee is subject to forfeiture if SOFE is notified of a cancellation less than fifteen (15) days prior to the meeting date. A \$50 administration charge will be applied to all cancellations after July 9. Please fax or e-mail SOFE for all cancellation/substitutions. For more information regarding administrative policies such as complaints and refunds, please contact **Paula Keyes**, Executive Director, at (800) 787-7633. All complaints will be addressed within 14 days of receipt.

### Circle applicable fees:

	<b>Received</b>	
	<b>on/before 7/7</b>	<b>after 7/7</b>
Members of SOFE *	\$ 410	\$ 460
Non-members Examiners*	\$ 515	\$ 565
Retired Members *	\$ 270	\$ 320
Spouse/Guest/Youth	\$ 95	\$ 115

**First-Time Attendee**  \$ \_\_\_\_\_

50% off Applicable Rate Applies; (See page 3 for information on qualifying for this discounted rate.)

Spouse/guest(s) meal options. Please check the boxes & circle the days that you want to attend.

- Breakfast Roundtable \$27/ea M, T, W
- Luncheons \$40/ea M & T
- Breaks (each day) \$10 M & T
- Breaks (each day) \$ 5 Sun. & W

# 2008 CAREER DEVELOPMENT SEMINAR

## Society of Financial Examiners (SOFE)

Sunday–Wednesday, August 3 – 6, 2008 • Nashville Renaissance, Nashville, TN

Please select the breakout sessions of your choice listed below. A description of each session is available on the online registration form at <http://www.sofe.org/education/cds/>. We encourage you to register online rather than mailing in this paper copy to ensure timeliness and accuracy of the information. You may register online whether paying by check or credit card.

### SUNDAY, AUGUST 3

#### 1:30-3:00 pm General Sessions:

- A1–Interviewing for Risk-Focused Surveillance

#### 3:30-5:00 pm

- A2–Economic Update

### MONDAY, AUGUST 4

#### 7:15-8:15 am Breakfast Roundtables:

- B1–2008 Changes to the Financial Condition Examiners Handbook
- B2–Risk-Focused Surveillance – TeamMate Documentation
- B3–Insurance Company/Regulator Relations
- B4–SVO – What We Do for Investments
- B5–Text Editing for Data Troubleshooting 
- B6–Building Corporate Assets with Compliance 

#### 8:30-10:00 am Breakout Sessions:

- B7–Examinations – Who is the Customer and Are Their Needs Being Served?
- B8–Ethics Today
- B9– Risk-Focused Surveillance – Prospective Risks to Identify
- B10–Risk-Focused Surveillance – Prudential’s View of the Process
- B11–NAIC’s Annual Financial Reporting Model Regulation (Revised Model Audit Rule)
- B12–SOX Reporting Requirements – Property & Casualty Companies
- B13–Holistic Risk and Compliance Management 

#### 10:30 am-12:00 pm

- B14–P&C Actuarial Opinions: What Examiners Should Know
- B15–New Platform for the Risk-Focused Surveillance
- B16–SAP Updates
- B17–Commissioners’ Panel
- B18–Lessons Learned – The Series Continues
- B19–SOX Reporting Requirements – Life and Health Companies
- B20–Portable Electronic Devices – Issues and Answers 

#### 1:30-3:00 pm General Session

- B21–Computer Forensics 

#### 3:30-5:00 pm Breakout Sessions

- B22–Introduction to Solvency
- B23–Sampling – Linking Phase 3B to Phase 5 Testing
- B24–The IT Examination–The Risk-Focused Approach & Challenges 
- B25–Specific Practitioners Guidance for Phases I to IV
- B26–P&C Actuarial Issues

### TUESDAY, AUGUST 5

#### 7:15-8:15 am Breakfast Roundtables:

- C1–Accreditation Update & Changes to the Accreditation Standards
- C2– Risk-Focused Surveillance – Taxes and Why You May Need to Know What to Examine
- C3–Principal Based Reserving – You Will Need to Know This!
- C4–I.T. Best Practices for Risk-Focused 
- C5–Using the Exam/Receivership Tool Box to Minimize Damage to Consumers-Instead of Increasing It

- C6–The Audit Automation Adventure 

#### 8:30-10:00 am Breakout Sessions:

- C7–Fraud – Why Be Ethical?
- C8–Risk-Focused Surveillance – Losses Cycle
- C9–Going Below “C” Level
- C10–Underwriting & Pricing of Medical Malpractice Insurance
- C11–Securing Email and Data with Encryption 

#### 10:30 am-12:00 pm

- C12–Integrating SOX Workpapers Into The Risk Matrix
- C13–Risk-Focused Surveillance – IT for Small Companies
- C14–Beyond the Numbers: Risk-Focused Financial Analysis
- C15–The Subprime Future Landscape - What is Coming Down the Road?
- C16–Comprehensive End Point Security 
- C17–Navigating the Forensic Quicksand 

#### 1:30-3:00 pm General Session

- C18–Clarity for the Analysis Viewpoint in the Risk-Focused Surveillance Process

#### 3:30-5:00 pm

- C19–Inadequate Internal Controls – Now What?
- C20–Risk-Focused Surveillance – Premiums
- C21–Steps to Receivership
- C22–Risk Retention Groups – What Should Examiners Know?
- C23–Pursuing & Defending eDiscovery: Computer Forensics & the Discovery Process 

### WEDNESDAY, AUGUST 6

#### 7:15-8:15 am Breakfast Roundtables:

- D1–Reinsurance – What New Requirements Will You Need?
- D2–I.T. – Best Practices 
- D3–NAIC Model Audit Rule
- D4–Email Security
- D5–Reinsurance Attestation Documentation
- D6–The Legal History of Insurance Regulation

#### 8:30-10:00 am Breakout Sessions:

- D7–Risk-Focused Surveillance – Small Companies
- D8–Investments – Why Do I Care?
- D9–Interviewing – Role Playing to Prepare the Examiner
- D10–P&C Enterprise Risk Management
- D11–Data Mining 

#### 10:30 am-12:00 pm

- D12–Preparing the Supervisory Plan
- D13–Risk-Focused Surveillance – Investments
- D14–SPAM and Email Security 
- D15–Protecting Personal Privacy 
- D16–Progression of Internal Controls – The History

*Tear out when complete.*

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Society of Financial Examiners  
174 Grace Blvd.  
Altamonte Springs, FL 32714

### Future Sites:

**July 24-29, 2009 • Sacramento, CA**  
**Hyatt Regency Sacramento**  
**and Convention Center**



**August 1-4, 2010 • Providence, RI**  
**The Westin Providence**



**July 17-20, 2011 • Jacksonville, FL**  
**Hyatt Regency, Jacksonville Riverfront**



# NASHVILLE • TN





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Altamonte Springs, FL 32714

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